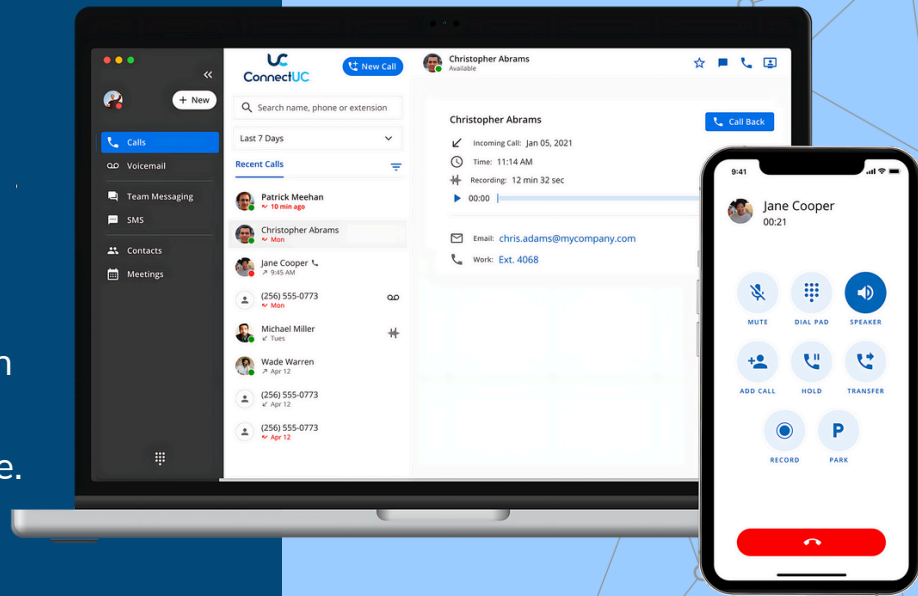# Stay Connected Anytime, Anywhere, with Any Device

Empowering your people with the right tools to seamlessly communicate while working remote, hybrid, or on-the-go can be crucial.

ConnectUC is our award winning Unified Communications (UC) platform offering reliable, secure, and feature rich solutions to seamlessly communicate anytime, anywhere, and with any device.

Top 5 Business Benefits of Mobile Apps & Softphones

1 Run complete business phone system with or without traditional desk phones

2 Seamlessly connect staff working from anywhere and on any device

3 Protect privacy of staff's personal cell numbers

4 Visibility of business phone calls and text messages

5 Communications continuity with client and staff turnover

ConnectUC™ Key Features

Access Options

- Web
- Desktop
- Mobile (iOS and Android)*

Voice Calls

- **Rock-Solid Calling:** Reliable, quality, and secure phone calls
- **Connectivity Options:** Use WIFI or cellular service to ensure quality calling experience
- **Any Device:** Use web, desktop, and mobile
- **Visual Voicemail:** Play, delete, and download voicemails with optional text transcription
- **Call Transfer:** Intuitively transfer a call (blind or attended)
- **Call Park:** Automated and directed call parking with intuitive call pickup options
- **Conferencing:** Simply conference in additional callers on an active call
- **Call History:** View all recent calls, filter by outgoing, incoming, or missed calls; and play or download call recordings

Presence

- **Status**: Easily see the call status of everyone in the company no matter what device they using
- **Custom Status:** Ability for users to set custom status messages

Contact Management

- Access company, shared, and personal contacts
- Ability to add contacts from call history and voicemail

Business SMS/Texting

- **Business Numbers**: Enable business phone numbers to send and receive SMS messages
- **Shared SMS**: Multiple users can send, receive, and manage text conversations sharing business telephone numbers
- **Compliance and Regulatory:** Ensure 10DLC compliant

Virtual Fax

- Send and receive faxes
- Upload files to send as fax
- View history of sent and received faxes
- Ability to configure multiple users to receive incoming faxes

Collaboration

- Chat
- Video
- Screen sharing

System Access

- Integrated access to business phone system portal
- Quick access to manage user/extension preferences

*Compatible with iOS release 16 or later and Android version 12 or later.